



**SEA®**  
Sistemi Elettronici  
di Apertura Porte e Cancelli  
International registered trademark n. 804888

**CE**

**Italiano**

**English**

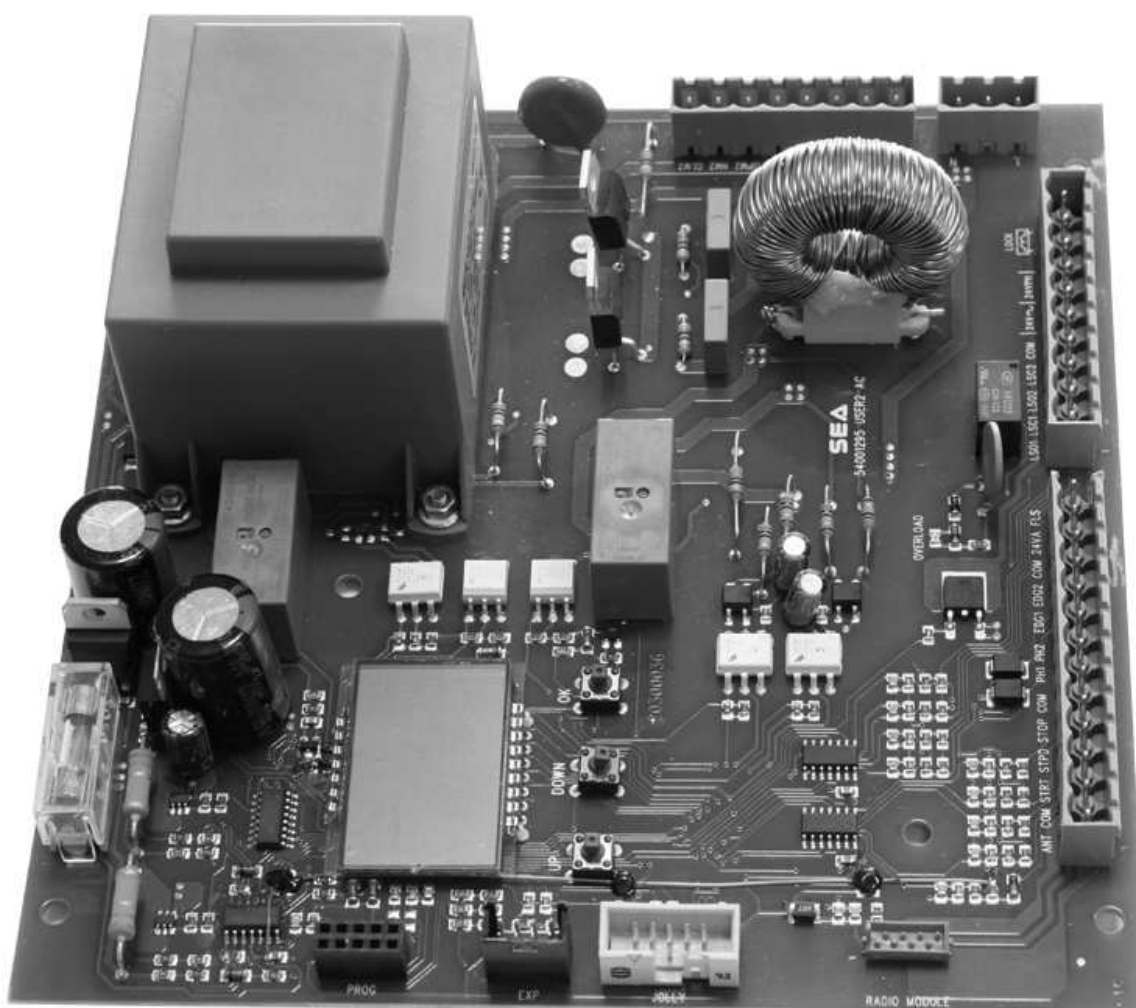
**Français**

**Español**

# **GATE 2 DG R1**

(Cod. 23023025)

**CENTRALE ELETTRONICA PER 1 O 2 MOTORI A 230V/115V  
ELECTRONIC CONTROL UNIT FOR 1 OR 2 230V/115V MOTORS  
ARMOIRE DE COMMANDE POUR 1 OU 2 MOTEURS EN 230V/115V  
CENTRAL ELECTRÓNICA PARA 1 O 2 MOTORES A 230V/115V**



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## **CONNESSIONI / CONNECTIONS / CONNEXIONS**

### **CONEXIONES / VERBINDUNGEN**

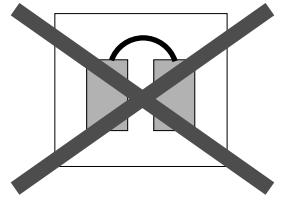
**ATTENZIONE:** la scheda è predisposta con il riconoscimento automatico degli ingressi N.C. non utilizzati (fotocellule, Stop e finecorsa) ad eccezione degli ingressi **COSTA DI SICUREZZA**.

**WARNING:** The control unit is designed with the automatic detection of not used N.C. inputs (photocells, Stop and Limit switch) except the **SAFETY EDGE** inputs.

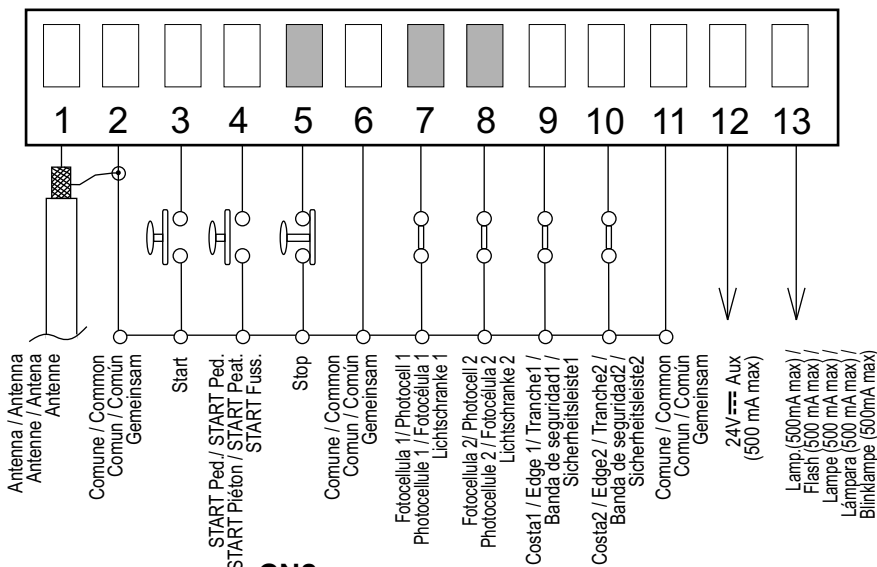
**AVERTISSEMENT:** L'armoire est conçue avec la détection automatique des accès N.C. pas utilisés (photocellules, Stop et fins de course), à l'exception des accès **BARRE PALPEUSE DE SECURITE**.

**ATENCIÓN:** la tarjeta está predispuesta con el reconocimiento automático de las entradas N.C. no utilizados, fotocélulas, stop y fin de carrera, con excepción de las entradas **COSTA DE SEGURIDAD**.

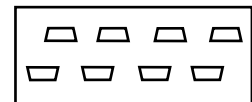
**ACHTUNG:** Die Steuerung ist mit der automatischen Erkennung der nicht verwendeten N.C. Eingänge, ausgestattet (Lichtschranken, Stop-und Endschalter) ausgenommen des Sicherheitsleisten Eingangs.



**CN1**

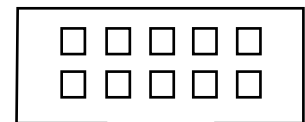


**RADIO MODULE (CNA)**



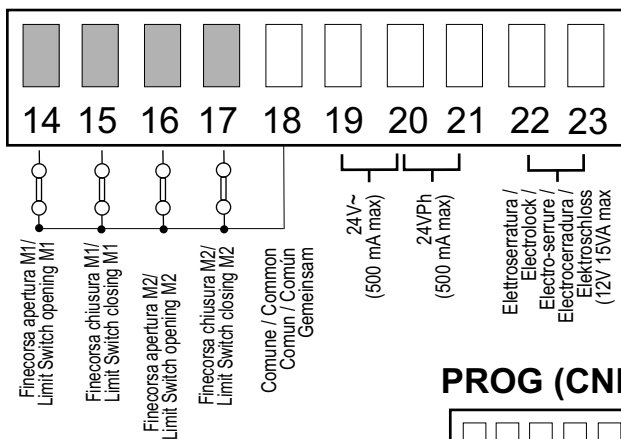
Connettore modulo ricevente  
Receiver module connector  
Connecteur module récepteur  
Conector modulo receptor  
Verbindungsmodul Empfänger

**JOLLY-JOLLY 2**

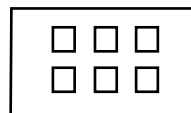


Connettore Programmatore Jolly  
Connector Programmer Jolly  
Connecteur Programmeur Jolly  
Conector Programador Jolly  
Anschluss Programmierer Jolly

**CN2**

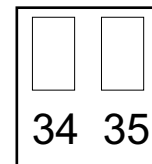


**EXP**



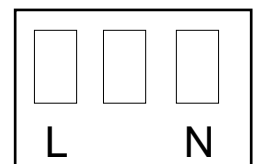
Connettore Modulo Esterno /  
Connector External Module /  
Connecteur Module Extérieur /  
Conector modulo externo

**CN5**



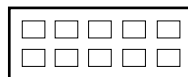
Lamp. Light / Flash Light / Lampe Light / Lampara Light / Blinklampe Light  
Lamp. N / Flash N / Lampe N / Lampara N / Blinklampe N

**CN6**



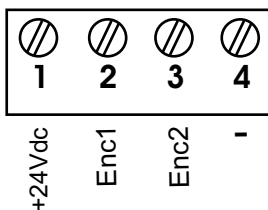
Linea/Line/Ligne / Linea/Line/Ligne  
Non Connesso / Not connected / Pas connecté / No conectado / Nicht angeschlossen / Nuetro / Neutral / Neutre / Neutral

**PROG (CNP)**



Connettore programmazione  
Programming connector  
Connecteur programmation  
Conector programación  
Anschluss für die Programmierung

**CN7**



**Nota:** Il carico massimo di 500 mA si riferisce alla somma dei carichi sulle uscite 24V~, 24Va e Flash.

**Note:** The maximum load of 500 mA refers to the sum of the loads on the 24V~, 24Va and Flash outputs.

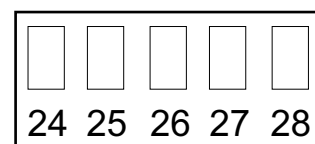
**Remarque:** La charge maximale de 500 mA correspond à la somme des charges sur les sorties 24V~, 24Va et Flash.

**Nota:** La carga máxima de 500 mA se refiere a la suma de las cargas sobre las salidas 24V~, 24Va y Flash.

**Hinweis:** Die maximale Belastung von 500 mA bezieht sich auf die Summe der Lasten auf den 24V~, 24VA und Flash Ausgängen.

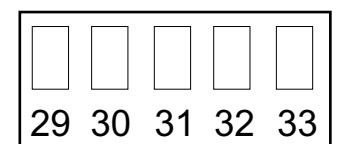
Uscita Luce di cortesia temporizzabile Max 50W /  
Timed courtesy light output Max 50W  
Sortie lumière de courtoisie temporisée Max 50W /  
Salida Luz de cortesia temporizable Max 50W  
Ausgang zeiteinstellbare Aussenbeleuchtung Max 50W

**CN3**



Motore 1 chiusura / Motor 1 closing  
Motore 1 Neutro / Motor 1 Neutral  
Motore 1 apertura / Motor 1 opening  
Condensatore Motore 1 / Capacitor Motor 1

**CN4**



Motore 2 chiusura / Motor 2 closing  
Motore 2 Neutro / Motor 2 Neutral  
Motore 2 apertura / Motor 2 opening  
Condensatore Motore 2 / Capacitor Motor 2

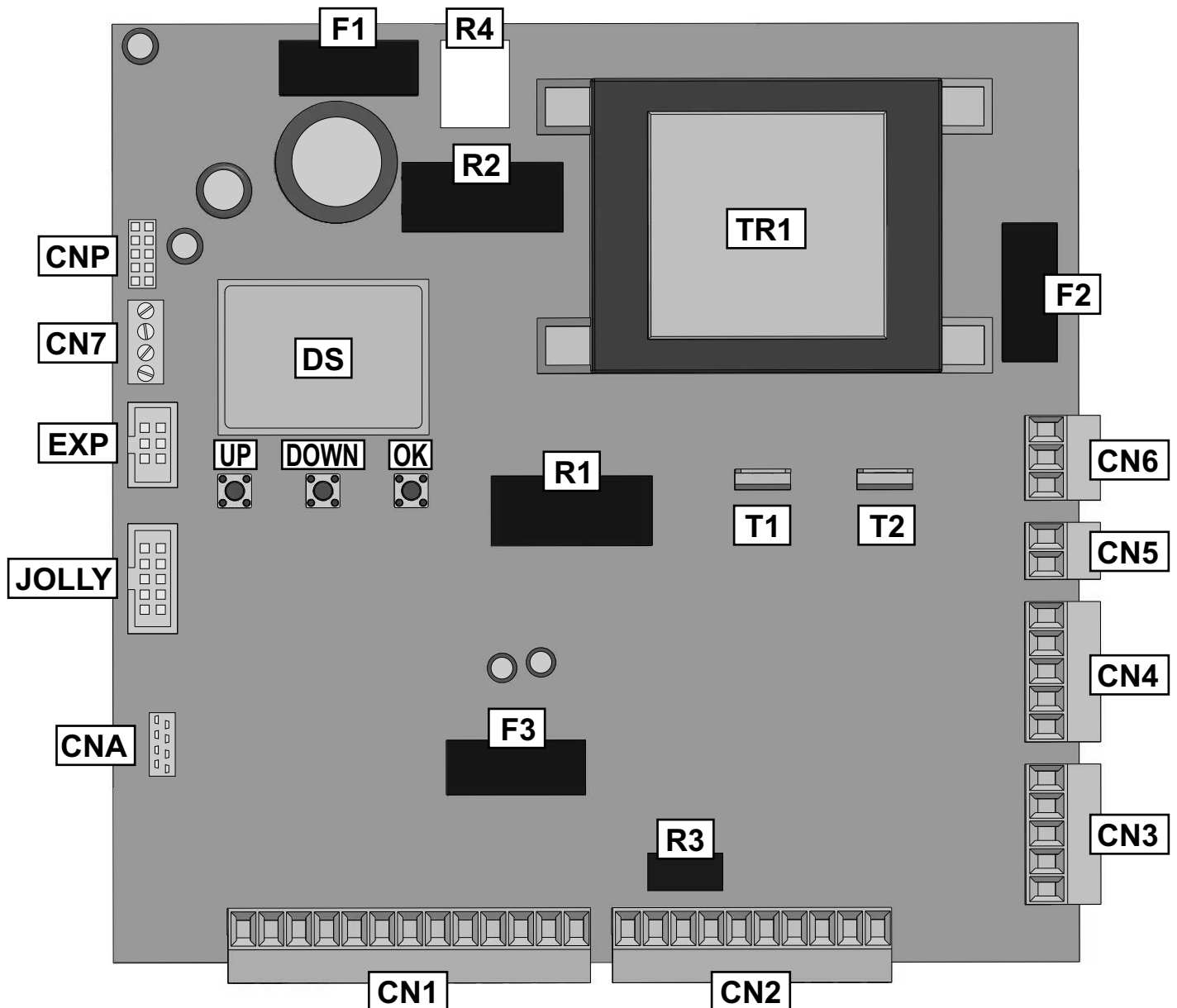


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## **COMPONENTS**



**CN1** = Input/output connectors

**CN2** = Limit switch, 24V~, Electrolock connector

**CN3** = M1 Motors and capacitors connector

**CN4** = M2 motors and capacitors connector

**CN5** = Courtesy light output connector

**CN6** = Power supply connector

**CN7** = Encoder connector

**CNA** = Receiver connector

**CNP** = Programming connector

**EXP** = Expansion module connector

**JOLLY** = Jolly connector

**DS** = Programming display

**OK** = Programming button

**DOWN** = Programming button

**UP** = Programming button

**T1** = Motors piloting Triac

**T2** = Motors piloting Triac

**R1** = Motors comand relay

**R2** = Courtesy light comand relay

**R3** = Photocell autotest relay

**R4** = Electrolock relay

**F1** = Accessories 1A fuse

**F2** = 6.3AT fuse on 230V/10AT on 115V

**F3** = 6.3A Electrolock fuse

**TR1** = Power transformer



## **GENERAL INFORMATION**

*The information on this page are only for technicians or for qualified or authorized installers.*

### **GENERAL DESCRIPTION**

The GATE 2 DG R1 control unit has been designed to control one or two 230V/115V 50/60 Hz motors with or without electronic limit switches.

The great news is the LCD display on board through which you can see and set in a simple and complete way all functions of the control unit.

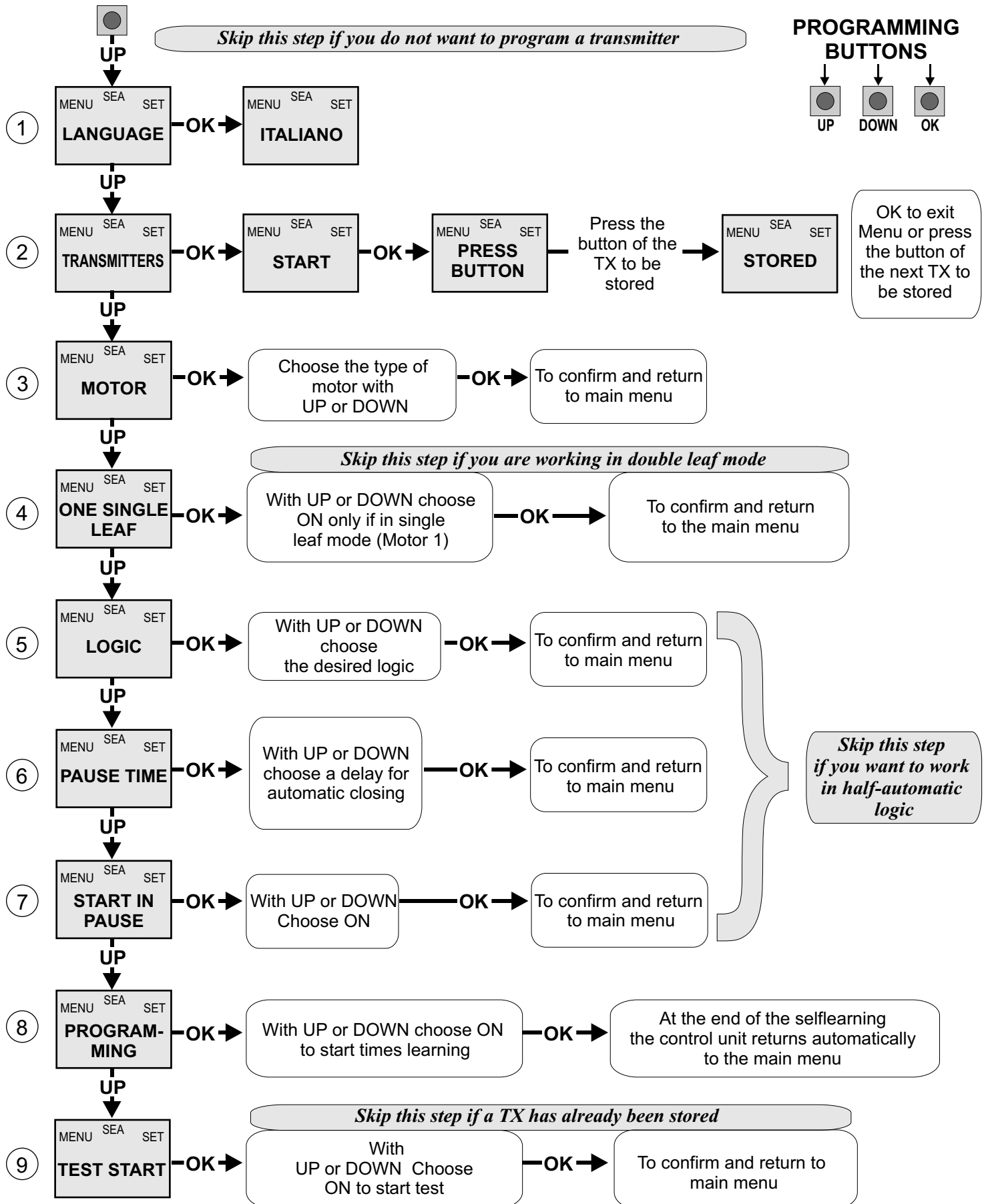
### **TECHNICAL SPECIFICATIONS**

<b>Control unit power supply</b>	230 Vac 50/60 Hz - 115Vac 50/60 Hz
<b>Absorption in stand by</b>	30 mA
<b>Max. motor charge</b>	800 W /motor
<b>Max. accessories charge 24V (24VA)</b>	24V=== 500mA
<b>Max. Flash light charge</b>	24V(FL) 15W max. We recommend to use 24V Flash (Led)
<b>Environment temperature</b>	-20°C↕ +50°C↕
<b>Accessories / Power/ Electrolock protection</b>	F1 (1 AT) / F2 (6.3 AT) / F3 (6.3 AT)
<b>Function logic</b>	Automatic/S.by Step1/S.By Step2/Sec./Dead man/2Butt.
<b>Opening/closing time</b>	In selflearning in programming phase
<b>Time of pause</b>	Adjustable (from 0FF to 4 min)
<b>Thrust</b>	Adjustable Opening and Closing for single leaf
<b>Slowdown space</b>	Adjustable Opening and Closing for single leaf
<b>Input on connecting terminal</b>	Total opening / Pedestrian opening adjustable / Balanced edge in opening and closing / Stop / Limit switch opening and closing / Photocell 1 and Photocell 2/ Encoder
<b>Output on connecting terminal</b>	(FLS) Flash 24V=== / LAMP===(Max 50W) / 24V~ / Motors / 24VA=== (Max 500 mA)
<b>Board dimensions</b>	168 X 174 X 65 mm
<b>Specifications of external enclosure</b>	325,7 X 246 X 140
<b>Special accessories:</b> <ul style="list-style-type: none"><li>- Traffic light card on AUX connector</li><li>- Programmer on Jolly connector</li><li>- OPEN on Prog. Connector for software upgrading</li></ul>	Relay card for traffic light management (SEM Cod. 23021100), Programmer JOLLY (cod.23105276), Programmer JOLLY 2 (cod.23105277), Programmer OPEN (cod.23105290)

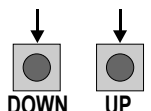
**The herein reported functions are available starting from revision 22.**



# QUICK START



ALL OTHER PARAMETERS HAVE DEFAULT SETTINGS WHICH ARE USEFUL FOR THE 90% OF THE APPLICATIONS BUT CAN BE HOWEVER SET THROUGH THE SPECIAL MENU. FOR ENTERING INTO THE SPECIAL MENU PRESS THE UP AND DOWN BUTTONS AT THE SAME TIME FOR 5 S.







# **WORKING TIMES SELF LEARNING**

**The control unit is pre-set with the default settings, to start the control unit with the DEFAULT settings just keep pressed the UP and DOWN buttons at the same time power supplying the control unit the display shows the message *In It.***

**The DEFAULT settings are shown in the Menues table.**

## **WORKING TIMES SELFLEARNING THROUGH IMPULSES**

**ATTENTION:** This procedure is potentially dangerous and should only be performed by qualified people in safety conditions.

**NOTE:** The card is preset with the standard working times, therefore the automation can be started even without the times programming, simply by adjusting the timing on the display (see default times).

- 1) Turn off electricity, release the motors and manually position the leaves on halfway.  
Reset the mechanical lock.
- 2) Connect the control board to the power supply
- 3) Select on the on-board display or JOLLY programmer, the type of motor that you are using as indicated in the display management (*MECHANIC - ELETTROIDRAULIC*, etc).
- 4) If necessary also set the operation logic and the other parameters. If you want to program with a transmitter, store a transmitter before programming.
- 5) Select *PROGRAMMA INI* on the display, press OK and then one of the UP or DOWN buttons.  
(If the motor starts in opening, remove and re-put power supply, select on the display *REVERSE MOTOR*. And through the UP and DOWN button put it on ON, or if you have the Jolly programmer, activate the motor exchange function.)
- 6) At this point the gate will start the following cycle: CLOSING M2 - CLOSING M1 - OPENING M1 - OPENING M2 - CLOSING M2 - CLOSING M1. During cycle, to store the respective stops, press UP or DOWN or START at every point of stop of the leaf.
- 7) The self-learning is done.

## **SELFLEARNING OPERATION TIME WITH ENCODER**

When an encoder is installed, it is necessary to select *on* in the *Encoder* menu, start programming and make sure that leaf 2 starts as first in closing. The gate will automatically execute the following cycle: CLOSING M2 - CLOSING M1 - OPENING M1 - OPENING M2 - CLOSING M2 - CLOSING M1.

**Note:** For stop detection sensitivity setting refer to the special menu.

## **SELFLEARNING OPERATION TIME WITH AMPEROMETRIC SENSOR (For electromechanical motors only)**

The times learning can be done only on electromechanical gates, taking advantage of the automatic detection of the stops.

Once the programming has been started just make sure that the gate executes the following cycle: CLOSING M2 - CLOSING M1 - OPENING M1 - OPENING M2 - CLOSING M2 - CLOSING M1.

**Note:** For stop detection sensitivity setting refer to the special menu.

## **LEARNING WITH LIMIT SWITCH**

When limit switches are mounted, the gate executes automatically the following cycle: CLOSING M2 - CLOSING M1 - OPENING M1 - OPENING M2 - CLOSING M2 - CLOSING M1.

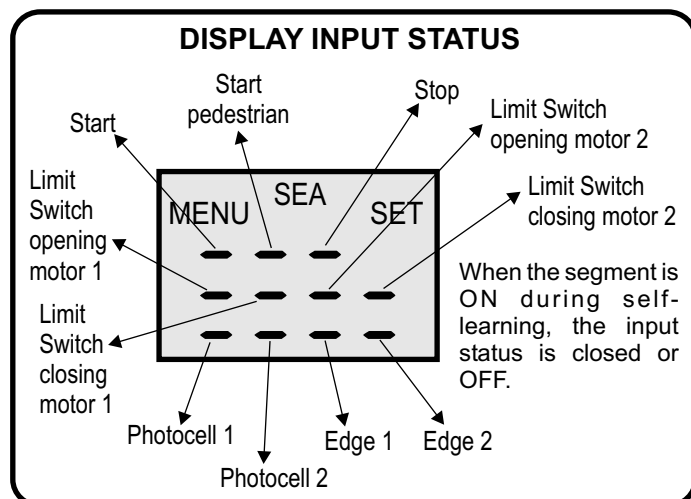
Before starting the learning, make sure (through the test menu), that the relative limit switches of every leaf and every opening are employed.

Exe: For the M2 motor closing the limit switch M2 in closing must be employed.



## SELECTION OF THE SETTINGS

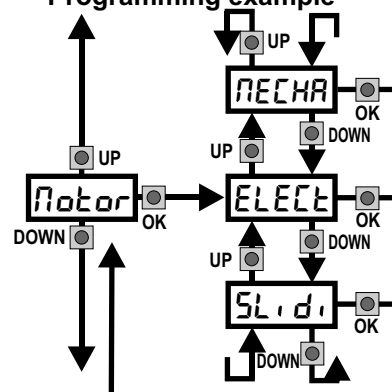
The settings of the control unit are made through the UP, DOWN and OK buttons. The UP and DOWN buttons to scroll through the MENUS and SUBMENUS. By pressing OK you enter from MENU into SUBMENU and confirm the choice. Pressing the UP and DOWN buttons at the same time you access the SP MENU for special settings. Pressing the OK button for 5 seconds, you enter the TEST MENU, where you can check the operating status of all inputs.



Initial system

**0022** Software Version

Programming example



### MENU FUNCTION board GATE 2 DG INPUT TESTS

To access the Menu for input TESTS keep pressed OK for about 5 seconds.

MENU	Description	Description
<b>StArT</b>	Start test	The contact must be a N.O. Contact . When activating the related command on the display SET lights up, the input works. If SET is always on, check the wirings.
<b>StoP</b>	Stop test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact
<b>PEdEstRiAn StArT</b>	Pedestrian start test	The contact must be a N.O. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, check the wirings.
<b>EdGE 1</b>	Safety edge 1 test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact
<b>EdGE 2</b>	Safety edge 2 test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact
<b>Photo 1</b>	Photocell 1 test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact
<b>Photo 2</b>	Photocell 2 test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact
<b>LiMiT SWitCh oPEninG 1</b>	M1 opening limit switch test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. contact or that the related limit switch is not occupied.
<b>LiMiT SWitCh cLoSInG 1</b>	M1 closing limit switch test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact or that the related limit switch is not occupied.
<b>LiMiT SWitCh oPEninG 2</b>	M2 opening limit switch test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. Contact or that the related limit switch is not occupied.
<b>LiMiT SWitCh cLoSInG 2</b>	M2 closing limit switch test	The contact must be a N.C. Contact. When activating the related command on the display SET lights up, the input works. If SET is always on, make sure that the contact is a N.C. contact or that the related limit switch is not occupied.
<b>End</b>	Exit menu	

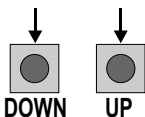




**MENU FUNCTIONS TABLE GATE 2 DG**

MENU	SET	Description	Default	Set value
1 - LANGUAGE	ITALIANO	Italian	ITALIANO	
	ENGLISH	English		
	FRENCH	French		
	ESPAÑOL	Spanish		
2 - TRANSMITTERS	START	Start	START PED START.	
	PEDESTRIAN START	Pedestrian Start		
	EXTERNAL MODULE	External module		
	STOP	Stop		
	UNLOCK	Storing of a command for unlocking an electric brake		
	DELETE A TRANSMITTER	Delete single transmitter		
	CLEAR MEMORY	Delete transmitter memory		
3 - Motor	ELECTROHYDRAULIC	Electrohydraulic	MECHANIC	
	SLIDING	Sliding		
	REVERSIBLE SLIDING GATE	Reversible sliding gate		
	MECHANIC	Mechanic		
4 - ONE SINGLE LEAF *	OFF	Disabled	OFF	
	ON	In ON activates single leaf mode (Motor 1)		
5 - LOGIC	AUTOMATIC	Automatic	AUTOMATIC	
	OPEN-STOP-CLOSE-STOP-OPEN	Step by step type 1		
	OPEN-STOP-CLOSE-OPEN	Step by step type 2		
	2 buttons	Two buttons		
	SAFETY	Safety		
	DEADMAN	Dead man		
6 - PAUSE TIME	OFF	OFF (semi-automatic logics)	OFF	
	1 240	Setting from 1s to 4min.		
7 - Start in PAUSE	OFF	In pause start is not accepted	OFF	
	ON	In pause start is accepted		
8 - PROGRAMMING	OFF ON	Times learning start	OFF	
9 - TEST START	OFF ON	Start command	OFF	
End	Select END and press OK to exit the menu. The menu deactivates automatically after 2 minutes			

**Note 1:** The \* indicates that the default value may change depending on the selected motor type.



**PRESS AT THE SAME TIME FOR 5 SECONDS TO ENTER OR TO EXIT THE SPECIAL MENU**

**SPECIAL MENU FUNCTIONS TABLE GATE 2 DG**

To enter the Special Menu keep pressed UP and DOWN at the same time for 5 seconds.  
To exit the Special Menu pressed END or keep pressed UP and DOWN at the same time for 5 seconds.

MENU SP	SET	Description	Default	Set value
1 - oPEninG torq 1 *	10 100	M1 opening torque Note: with hydraulic motors the torque will be on 100%	75	
2 - CLoSinG torq 1 *	10 100	M1 closing torque Note: with hydraulic motors the torque will be on 100%	75	
3 - oPEninG torq 2 *	10 100	M2 opening torque Note: with hydraulic motors the torque will be on 100%	75	
4 - CLoSinG torq 2 *	10 100	M2 closing torque Note: with hydraulic motors the torque will be on 100%	75	
5 - LEAF dELAY in oPEninG *	oFF 6	Setting from OFF to 6 seconds	1,5	
6 - LEAF dELAY in CLoSinG *	oFF 20	Setting from OFF to 20 seconds	2,5	
7 - PuShoUeR *	oFF	Disabled	oFF	
	oPEninG And CLoSinG	Opening an closing		
	onLY oPEninG	Opening only		
	onLY CLoSinG	Closing only		
8 - PuSHinG StRoKE	oFF 3	From OFF to 3 seconds	oFF	
9 - oPEninG SLowdoWn 1	oFF 50	From OFF to 50% of the stroke	20	
10 - CLoSinG SLowdoWn 1	oFF 50	From OFF to 50% of the stroke	20	
11 - oPEninG SLowdoWn 2 *	oFF 50	From OFF to 50% of the stroke	20	
12 - CLoSinG SLowdoWn 2 *	oFF 50	From OFF to 50% of the stroke	20	
13 - PrEFLASHinG	onLY CLoSinG	Pre-flashing only active before closing	oFF	
	00 50	Pre-flashing time		
14 - FLASHinG LiGHt	norMAL	Normal	norMAL	
	LiGHt	Control lamp		
	ALwAYs	Always ON		
	buzzEr	Buzzer		
15 - rEVErSE Motor	oFF	Synchronized right motor	oFF	
	on	Synchronized left motor		
16 - EnCodEr	on oFF	In ON enables the Encoder, in OFF it's disabled	oFF	



MENU SP	SET	Description	Default	Set value
17 - oPEning tIME Motor 1	0 240	Learned operation time setting	28.6	
18 - CLoSing tIME Motor 1	0 240	Learned operation time setting	28.6	
19 - oPEning tIME Motor 2 *	0 240	Learned operation time setting	28.6	
20 - CLoSing tIME Motor 2 *	0 240	Learned operation time setting	28.6	
21 - CoUrteSY LiGHt	in CYCLE	Courtesy light in cycle	20	
	1 240	Courtesy light setting from 1s to 4min.		
22 - trAFFIC LiGHt rESErVAtion	oFF on	When setting this function the pedestrian input will be activated to work on the auxiliary board SEM (traffic light management).	oFF	
23 - PEdESTriAn oPEning	20 100	Setting from 20 to 100	100	
24 - PEdESTriAn PRuSE	= StArt	Pause in pedestrian opening same as in total opening	= StArt	
	oFF	Disabled		
	1 240	Setting from 1s to 4 min.		
25 - ACCELErAtion	0 100	Acceleration ramp	100%	
26 - PRintEnAnCE CYCLEs	100 10E4	Setting from 100 to 100000	10E4	
27 - PErFormEd CYCLEs	0 10E9	Reports the executed cycles. Keep pressed OK to reset the cycles	0	
28 - tIMEr	oFF	Disabled	oFF	
	on PHoto2	Timer function active on photocell 2		
	on PEdESTriAn EntrY	Timer function active on pedestrian input		
29 - EdGE 1	oPEning And CLoSing	Active in opening and closing	oPEning And CLoSing	
	onLY oPEning	Active only in opening		
	onLY CLoSing	Active only in closing		
30 - EdGE 2	oPEning And CLoSing	Active in opening and closing	oPEning And CLoSing	
	onLY oPEning	Active only in opening		
	onLY CLoSing	Active only in closing		
31 - EdGE 1	norMAL	Normal N.C. contact	norMAL	
	8K2	Edge is active and protected by a 8k2 resistor		
32 - EdGE 2	norMAL	Normal N.C. contact	norMAL	
	8K2	Edge is active and protected by a 8k2 resistor		



MENU SP	SET	Description	Default	Set value
33 - PHoto 1	CLoSiNG	Photocell active in closing	CLoSiNG	
	oPEniNG And CLoSiNG	Active in opening and closing		
	StoP	Photocell active before opening		
	StoP And CLoSE	The photocell stops in closing and closes when released		
	CLoSE	The photocell gives a command to close during opening, pause and closing		
	PAUSE rELoAd	The photocell charging the pausing time		
34 - PHoto2	CLoSiNG	Photocell active in closing	oPEniNG	
	oPEniNG And CLoSiNG	Active in opening and closing		
	StoP	Photocell active before opening		
	StoP And CLoSE	The photocell stops in closing and closes when released		
	CLoSE	The photocell gives a command to close during opening, pause and closing		
	PAUSE rELoAd	The photocell charging the pausing time		
35 - 24V RuH	ALWAYS	24Vaux output always power supplied	ALWAYS	
	in CYCLE	24V output active only during cycle		
	oPEniNG	24Vaux output power supplied only during opening		
	CLoSiNG	24Vaux output power supplied only during closing		
	in PAUSE	24Vaux output power supplied only during pause		
	PosiTiVE brAKE MAnAGEMEnt	Positive Electrobrake		
	NEGAtiVE brAKE MAnAGEMEnt	Negative Electrobrake		
36 - PositiOn rECoUEry	0 20	Retrieves the inertia of the motor after Stop or reversing from 0 to 20 s	1	
37 - Motor rELeASE *	oFF	Disabled	0.1	
	0.1 30	Setting from 1 to 3		
38 - brAKE *	----	Adjusts the braking on the limit switches	0	



MENU SP	SET	Description	Default	Set value
39 - PERiodICAL PuShover *	oFF 8	Allows the repetition of the Pushover function at a distance of time adjustable from 0 to 8 hours at hourly intervals	oFF	
40 - Anti intrusion	oNLY oPENing	Only on limit switch in opening	oFF	
	oNLY CLoSing	Only on limit switch in closing		
	oPENing And CLoSing	On limit switches in closing and in opening		
	oFF	If the limit switch is freed manually it forces the reclosing of the gate		
41 - Lock time	oFF 5	Sets the lock release time from 0 to 5 s	3	
42 - Lock	oNLY oPENing	Active only before opening	oPENing	
	oNLY CLoSing	Active only before closing		
	oPENing And CLoSing	Active before opening and closing		
43 - FLASHing LIGHT And time	oFF	The flashing light remains OFF with the active timer and open gate	oFF	
	oN	The flashing light remains ON with active timer and open gate		
44 - Anti oVerLAP *	oFF	Deactivate the leaves anti-overlapping control, allowing separate control of the two leaves.	oFF	
	oN	Activate the leaves anti-overlapping control		
45 - diAGnoSticS	1 10	Shows last event (See alarms table)		
46 - SlOwdoWn rAMP tOrq	0 100	Adjusts the transition between max. torque and slowdown	100	
47 - PhototEst	Photo 1	Auto-test active only on Photo1	oFF	
	Photo2	Auto-test active only on Photo2		
	Photo 1-2	Auto-test active on Photo1 and Photo2		
	oFF	Disabled		
48 - EdGE AutotEst	EdGE 1	Test enabled on edge 1	EdGE 1-2	
	EdGE2	Test enabled on edge 2		
	EdGE 1-2	Test enabled on edge 1 and 2		
	oFF	Disabled		



MENU SP	SET	Description	Default	Set value
49 - oPEninG toLErAnCE Motor 1	0 100	Adjust the tolerance between stop and obstacle Motor 1 opening.	0	
50 - CLoSinG toLErAnCE Motor 1	0 100	Adjust the tolerance between stop and obstacle Motor 1 closing.	0	
51 - oPEninG toLErAnCE Motor2 *	0 100	Adjust the tolerance between stop and obstacle Motor 2 opening.	0	
52 - CLoSinG toLErAnCE Motor2 *	0 100	Adjust the tolerance between stop and obstacle Motor 2 closing.	0	
53 - oPEninG SEnSitiVitiY Motor 1	10 99	Motor 1 sensitivity adjustment in opening	oFF	
	oFF	Disabled		
54 - CLoSinG SEnSitiVitiY Motor 1	10 99	Motor 1 sensitivity adjustment in closing	oFF	
	oFF	Disabled		
55 - oPEninG SEnSitiVitiY Motor2 *	10 99	Motor 2 sensitivity adjustment in opening	oFF	
	oFF	Disabled		
56 - CLoSinG SEnSitiVitiY Motor2 *	10 99	Motor 2 sensitivity adjustment in closing	oFF	
	oFF	Disabled		
57 - SlOw dOwN SEnSitiVitiY	10 99	Reversing sensitivity adjustment during slowdown	oFF	
	oFF	Disabled		
58 - PASSWOrd	----	Allows the entering of a password blocking the control unit parameters modification (see page 36)	----	
End	Select END and press OK to exit the special menu. The special menu switches off automatically after 20 minutes.			

**Note 1:** The \* indicates that the default value may change depending on the selected motor type.

**Note 2:** After initialization the parameters "motor type" and "limit switch type" remain son the value chosen in the setup program.





# **RADIO TRANSMITTER SELF LEARNING WITH RECEIVER ON BOARD OF CONTROL UNIT**

**⚠ WARNING:** Make the radio transmitters programming before you connect the antenna and insert the receiver into the special CMR connector (if available) with turned off control unit. (The control unit automatically recognizes if the receiver is a RF, RF Roll, RF Roll Plus or RF UNI module).

**With RF Roll or RF Roll Plus module it will be possible to use only Coccinella Roll or Coccinella Roll Plus radio transmitters. or Smart Dual Roll or Smart Dual Roll Plus.**

**With the RF UNI module it will be possible to use both the transmitters of the Roll Plus series and those with fixed code. The first memorized transmitter determines the type of the remaining radio transmitters.**

Select through the display *Enter Roll Plus* and press OK, now select with the UP and DOWN buttons, the command to which you want to associate the button (it is possible to associate max. 2 commands) and press OK to confirm the choice, now press the button of the radio transmitter which you want to associate. If the storage is successful, the display will show *Start*.

If the receiver is a Rolling Code, press twice the button of the radio transmitter that you want to program to memorize the first TX.

In the *Enter Roll Plus* MENU it is possible to select *Start* (to associate a Start command), *Pedestrian Start* (Pedestrian Start), *External Module* (For the activation of a contact on the EXP output), *Stop* (To associate the STOP command to the TX), *Clear Memory* (To delete all TX), *Delete a Transmitter* (To delete the single transmitter only if it is a Rolling Code Plus), *Unlock* (to associate the release of the electric brake to the transmitter). To release the electric brake it is necessary to give three consecutive pulses, the 4th will reactivate the lock of the electric brake.

## **Notes:**

- Enter radio transmitters learning only when the working cycle stops and the gate is closed.
- If the radio transmitters are Rolling Code it's possible to memorize up to 800 codes (buttons).
- If the radio transmitters are with fixed code it will be possible to memorize up to max. 30 codes (buttons).
- You can store max. 2 of the available 4 functions. If the control unit receives a code which was already associated to another function it will be updated with the new function.

## **DELETE TRANSMITTERS FROM THE RECEIVER**

With modules different from RF UNI, it will be possible to delete only the entire memory of the receiver.

Proceed as follows: select from the menu *Enter Roll Plus*: *Clear Memory* and hold the OK button until the display shows the message *OK*.

With the RF UNI module, it will be possible to also delete the single button of the transmitter.

It can be done in two ways:

1) If you have the transmitter, or if you are using transmitters with fixed code, the cancellation can be executed by simply retransmitting the code. Ex. Button 1 of the transmitter memorized as START; access the menu *Enter Roll Plus* press OK, select *Start*, press OK.

Send a *Start* command from the transmitter and on the display will show *Delete*.

At this point the single button results deleted.

2) If you do not have a transmitter, or you are using a Roll Plus transmitter, you can delete the transmitter selecting the serial number of the transmitter to be deleted.

Proceed as follows: Access the menu *Enter Roll Plus*, press OK, select *Delete a Transmitter*, press OK, choose the memory location to be deleted through the UP and DOWN buttons, press OK, check on the display if the serial number of the transmitter to be deleted is the right one, press OK, on the display shows *Surf*, if the transmitter to be deleted is the right one press OK and OK will appear to confirm the cancellation, otherwise press the DOWN button to return to the menu *Enter Roll Plus*.

**Note:** When using Roll Plus transmitters, it is recommended to record on a table similar to the below example, the serial number associating it to the memory location where it was stored.

**TABLE  
EXAMPLE**

Memory location \ Transmitter button	1	2	3	4	Serial number	Customer
0						
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						



## **FUNCTION LOGIC**

### **AUTOMATIC LOGIC**

A start impulse opens the gate. A second impulse during the opening will not be accepted.

A start impulse during closing reverses the movement.

**NOTE 1:** To have the automatic closing it is necessary to set a pause time, otherwise all the logic will be semi-automatic.

**NOTE2:** It is possible to choose, whether to accept or not, the start in pause, selecting in the MENU the item *Start in PAUSE* and choosing ON or OFF. By default, the parameter is OFF.

### **SECURITY LOGIC**

A start impulse opens the gate. A second impulse during opening reverses the movement.

A start impulse during closing reverses the movement.

**NOTE 1:** To have the automatic closing it is necessary to set a pause time, otherwise all the logic will be semi-automatic.

**NOTE2:** It is possible to choose, whether to accept or not, the start in pause, selecting in the MENU the item *Start in PAUSE* and choosing ON or OFF. By default, the parameter is OFF.

### **STEP BY STEP TYPE 1 LOGIC**

The start impulse follows the OPEN-STOP-CLOSE-STOP-OPEN logic.

**NOTE 1:** To have the automatic closing it is necessary to set a pause time, otherwise all the logic will be semi-automatic.

**NOTE2:** It is possible to choose, whether to accept or not, the start in pause, selecting in the MENU the item *Start in PAUSE* and choosing ON or OFF. By default, the parameter is OFF.

### **STEP BY STEP TYPE 2 LOGIC**

The start impulse follows the OPEN-STOP-CLOSE -OPEN logic.

**NOTE 1:** To have the automatic closing it is necessary to set a pause time, otherwise all the logic will be semi-automatic.

**NOTE2:** It is possible to choose, whether to accept or not, the start in pause, selecting in the MENU the item *Start in PAUSE* and choosing ON or OFF. By default, the parameter is OFF.

### **DEAD MAN LOGIC**

The gate opens as long as the **START** button of opening is pressed; releasing it the gate stops. The gate closes as long as the button connected to the **PEDESTRIAN START** is pressed; releasing it the gate stops. To execute complete opening and/or closing cycles the related pushbuttons must be constantly pressed.

### **2 PUSHBUTTONS LOGIC**

One start opens, one pedestrian start closes. In opening the closing will not be accepted. In closing a start command reopens, a pedestrian start command (closes) will be ignored.

## **PASSWORD ENTERING MANAGEMENT**

With a new control unit all menus can be displayed and set and the password will be disabled.

Selecting one of the Menus and keeping UP and DOWN pressed at the same time for 5 seconds, you will access the SP Menu containing the *PASSWORD* Submenu.

Pressing OK in the *PASSWORD* Menu, you will proceed with the entering of the numeric code of the 4-digit PASSWORD.

Use UP and DOWN to increase or decrease the number, press OK to confirm it and you will pass automatically to the entering of the next number. Pressing OK after the last entered number the word *SWEP* appears, confirm the activation of the PASSWORD and the message *OK* appears, pressing UP or DOWN instead you can cancel the operation and *no operation* will appear on the display.

Once entered the PASSWORD, it will be definitively activated, once the display switch off timeout has expired, or by turning off and on again the control unit. Once the PASSWORD has been activated, the menus of the display can be only displayed but not set. To unlock them you must enter the correct PASSWORD in the *PASSWORD* menu, if the password is wrong the message *Error* will appear.

At this point, if the password has been entered correctly, the menus will be unlocked and it will be possible to change the parameters of the control unit again.

If the control unit has been unlocked through *PASSWORD* Menu, it is possible to enter a new and different password, using the same entering process as for the first one; at this point, the old password will no longer be valid.

If the password has been forgotten, the only way to unlock the control unit is to contact the SEA technical assistance, which will assess whether to provide the procedure to unlock the control unit or not.

**Note:** The password cannot be set through the Jolly or Jolly 2 terminal.



# START - STOP - PEDESTRIAN START - ANTENNA - PHOTOCELL

## Photocell 1 and Photocell 2 Connections

**Note:** If the photocells are not connected, it is not necessary put a jumper between the clamps (6 and 7 and/or 6 and 8 of the CN1 terminal)

+ = 24VAC == COM = 0V PH1 = Photocell contact 1 PH2 = Photocell contact 2

**Note:** For the autotest in the *Fototeste* menu select the photocell or the photocells on which you want to perform it. Auto-test is possible only when the transmitter of the photocell is powered on 24V~.

The default setting of the photocell 1 is FOTO CLOSE and the one of the photocell 2 is FOTO OPEN. The photocell 2 can also be set as TIMER (see TIMER function).

## OPTIONS ON FOTO1 and FOTO2 adjustable on on-board display or with JOLLY terminal.

**FOTO CLOSE activation (FOTO IN):** If occupied, reverses the movement in closing, during pause it prevents the closing.

**Activation repeat pause (PAUSE RELEASE):** If occupied, during pause it recharges the timer of pause. In closing it reverses the movement.

**FOTO OPEN activation (FOTO IN):** If activated the photocell blocks the movement as long as it's busy, when released the opening continues.

**FOTO PARK activation (STOP AND FOTO IN):** In opening it is not active; in pause are activated it commands the closing when released, otherwise it's not active; in closing it stops the movement as long as it is busy, when released the closing continues.

**FOTO STOP activation (STOP):** When activated before the opening the photocell blocks the automation as long as it is busy, during the opening it will be ignored. In closing the intervention of the photocell causes the reopening.

**Activation PHOTO CLOSE IMMEDIATELY (FOTO IN):** The photocell stops the gate as long as it is occupied in both opening and closing, when released it gives a closing command (Closing one second after release of the photocell).

## Options 24VAC can be set with on-board Display or with Jolly device.

It is possible to choose when having tension on the 24VAC output. The options are: **always, only during opening, only during cycle, only before opening or only during pause or for the management of the positive or negative electrobrake.**

## PEDESTRIAN START (N.O.) The pedestrian start can be connected between the connectors 2 and 4 of the CN1 terminal.

This input allows a partial opening, the opening space can be set through the on-board display or through the JOLLY device.

**Note1:** The contact for partial opening is a N.O. Contact (Normally open). Holding START starts the TIMER function, releasing the pedestrian start, the operator repeats the pause and then performs the closing. In the case of triggering a safety device the timer will automatically reset after 6 seconds.

**Note2:** In 2 BUTTONS logic it is necessary to keep pressed the Start Ped. to re-close the automation.

**Note3:** In deadman logic this button executes the re-closing if you keep it pressed.

**Note4:** When closed during pause, the gate will reclose only after this input has been reopened.

**TIMER activation:** This input can be transformed into TIMER (See TIMER).

## STOP (N.C.) The STOP is connected between the clamps 2 and 5 of the CN1 terminal.

When pressing this button the motor immediately stops in any condition/position. To re-start the movement give a start command. After a stop the motor always re-starts in closing.

## START (N.O.) The START is connected between connector 2 and 3 of the CN1 terminal.

An impulse given to this contact opens and closes the automation depending on the selected logic, it can be given by a keyswitch, a keypad, etc. Holding START starts the TIMER function, releasing the start, the operator repeats the pause and then performs the closing.

To connect the other devices refer to the related instructions leaflets. (ie. loop detectors and proximity switches). In the case of triggering a safety device the timer will automatically reset after 6 seconds.

**Note1:** In DEADMAN logic keep pressed the Start for the opening of the automation.

**Note2:** In 2 BUTTONS logic this button performs the opening.

## TIMER

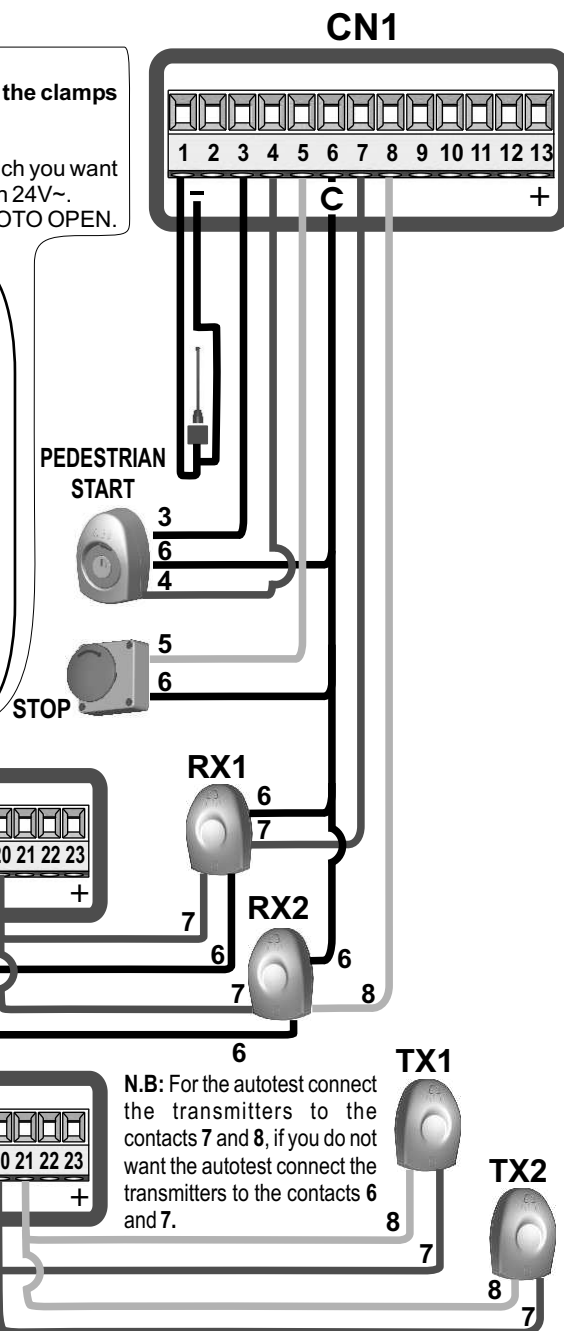


Can be activated through the on-board display or through the Jolly programmer. In both cases it's a N.O. contact which provokes the opening of the automation keeping it open as long as it is activated. When it's released, after having paused for the set pausing time the gate recloses. The TIMER can be activated on the inputs FOTO2, PEDESTRIAN START or keeping busy the START input.

**Note1:** When activated on the pedestrian entry, the pedestrian will be OFF also on the radio transmitter.

**Note2:** In the event of an intervention of a security device during the timer (Stop, amperometric, Edge), a start impulse restores the movement.

**Note3:** In case of no power supply with open gate and active Timer the control unit will restore its function, otherwise if during restoring of the power supply the TIMER is not activated it will be necessary to give a start impulse for the reclosing.



**N.B:** For the autotest connect the transmitters to the contacts 7 and 8, if you do not want the autotest connect the transmitters to the contacts 6 and 7.



# SAFETY GATE OR AMPEROMETRIC MANAGEMENT

## AMPEROMETRIC DEVICE FOR ELECTROMECHANICAL OPERATORS

This control unit comes with an obstacle detection system working only on electromechanical operators allowing to have the reversing on obstacles and the automatic detection of the stops.

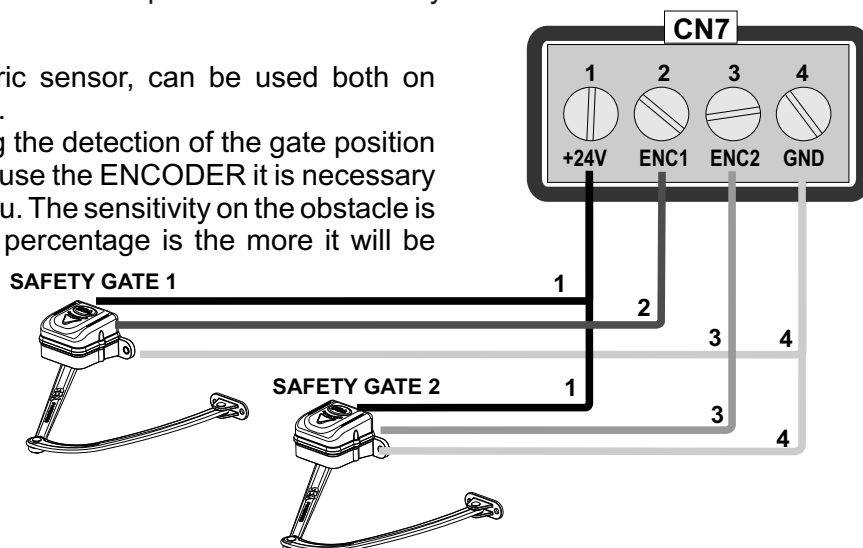
Sensitivity adjustable from OFF to 99% inside the special menu. The more the percentage is high the more the obstacle detection will be difficult. On hydraulic unit this parameter will be always OFF.

## SAFETY GATE

The Safety Gate, unlike the amperometric sensor, can be used both on electromechanical and hydraulic operators.

The Safety Gate is an ENCODER allowing the detection of the gate position and its reversing in case of obstacles. To use the ENCODER it is necessary to enable it inside the special **Encoder** Menu. The sensitivity on the obstacle is adjustable from 0 - 99%. The higher the percentage is the more it will be difficult to detect the obstacle.

**ATTENTION:** The first operation after power failure, will be executed with the set speed to search the mechanical stops limit.



# SAFETY EDGE AND FLASHING LAMP

## SAFETY EDGE

Two safety edges (EDG1 e EDG2) can be connected, respectively between the contacts 9, 11 and 10 and 11 of CN1. Pressing EDG1 and EDG2, the contact opens, causing a partial reversing of the gate in closing and opening.

**Note1:** Put a jumper between the not used N.C. Contacts. The EDG1 and EDG2 inputs can be set: only in closing, only in opening or in both directions.

**Note2:** It is possible to activate a balanced edge 8K2 through the on board display or through the Jolly programmer, in such case the edge contact will be controlled by a specific resistance value, detecting the possible involuntary short circuit of the device. In case of an imbalanced device a special alarm will show on the on board display or on the JOLLY programmer.

If you connect a wireless edge it is possible to make a self-test on the power supply of the receiver by connecting it to 24Vac and selecting in the **EDGE RESET** menu the edge or the edges on which to perform the test.

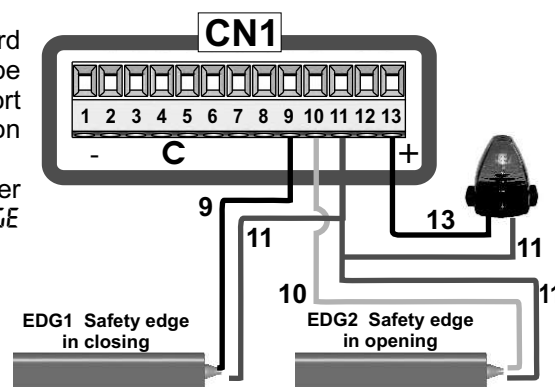
### 24V Flashing light --- 15W Max (Control lamp)

The flashing light can be connected between the FLS and COM connectors from Cn1 (It is recommended to use a 24V Flash Led flashing light).

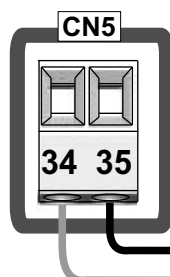
It blinks once per second during opening and twice per second during closing, while it remains lit during pause.

Through the warning light it is also possible to identify alarm signals coming from the STOP, PHOTOCELL 1, PHOTOCELL2 and EDGE devices. Through the on board display or the Jolly programmer it is possible to activate the pre-flashing function and/or to modify the flashing light function choosing between fixed flashing, control lamp or Buzzer.

The pre-flashing can be set from 0 to 5 s. or it is possible to have it only before closing.



# COURTESY LIGHT



Timing  
from 0 to 4 min  
(230V~ 50W Max - 115V~ 50W Max)



# AND POWER SUPPLY

The diagram illustrates the electrical connections for a three-phase motor system. At the top, a three-phase power supply is connected to two terminal blocks, CN3 and CN4. CN3 has terminals 24 (Phase 1), 25 (Neutral), 26 (Phase 2), 27, and 28. CN4 has terminals 29 (Phase 1), 30 (Neutral), 31 (Phase 2), 32, and 33. Two capacitors, Cap M1 and Cap M2, are shown with terminals 4 and 5. Motor 1 and Motor 2 are represented by motor units with terminals 1, 2, and 3. A power supply input plug is shown at the bottom right. The connections are as follows: Phase 1 (CN3-24) to Motor 1-1 and Motor 2-1; Phase 2 (CN3-26) to Motor 1-2 and Motor 2-2; Neutral (CN3-25) to Motor 1-3 and Motor 2-3; Phase 1 (CN4-29) to Cap M1-4 and Cap M2-4; Phase 2 (CN4-31) to Cap M1-5 and Cap M2-5; and the Neutral (CN4-30) to the power supply input plug terminal 1. The power supply input plug has terminals 1, 2, and 3, with terminal 3 connected to the Neutral (CN4-30).

**Cap M1**

**Cap M2**

**Motor 1**

Motor 2 connection

M = Opening /Closing

Com = COMMON

Motor to be connected in case of single-leaf.

**Motor 2**

Motor 1 connection

M = Opening/Closing

Com = COMMON

**POWER SUPPLY INPUT**

**NOTE:** For power supply connection follow the rules in force





## **LIMIT SWITCH, ELECTROLOCK CONNECTION**

### **Limit switch**

Does not need a jumper when not connected.

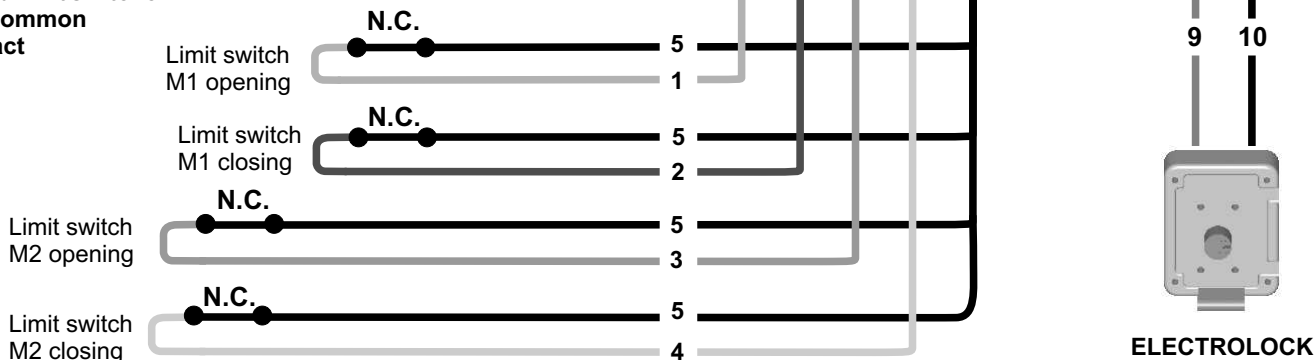
For the limit switch function, limit switches must be installed, both in opening and closing. In the case of single-leaf connect motor 1 (it is not necessary to bridge the limit switches of motor 2).

Anti-intrusion function can be activated. This function needs at least one limit switch, which pushes the motor in closing direction once it's released.

**⚠ The right operation of the limit switch is guaranteed when the motors turning direction correspond with the respective employed limit switch.**

**Com = Common**

**C = Contact**



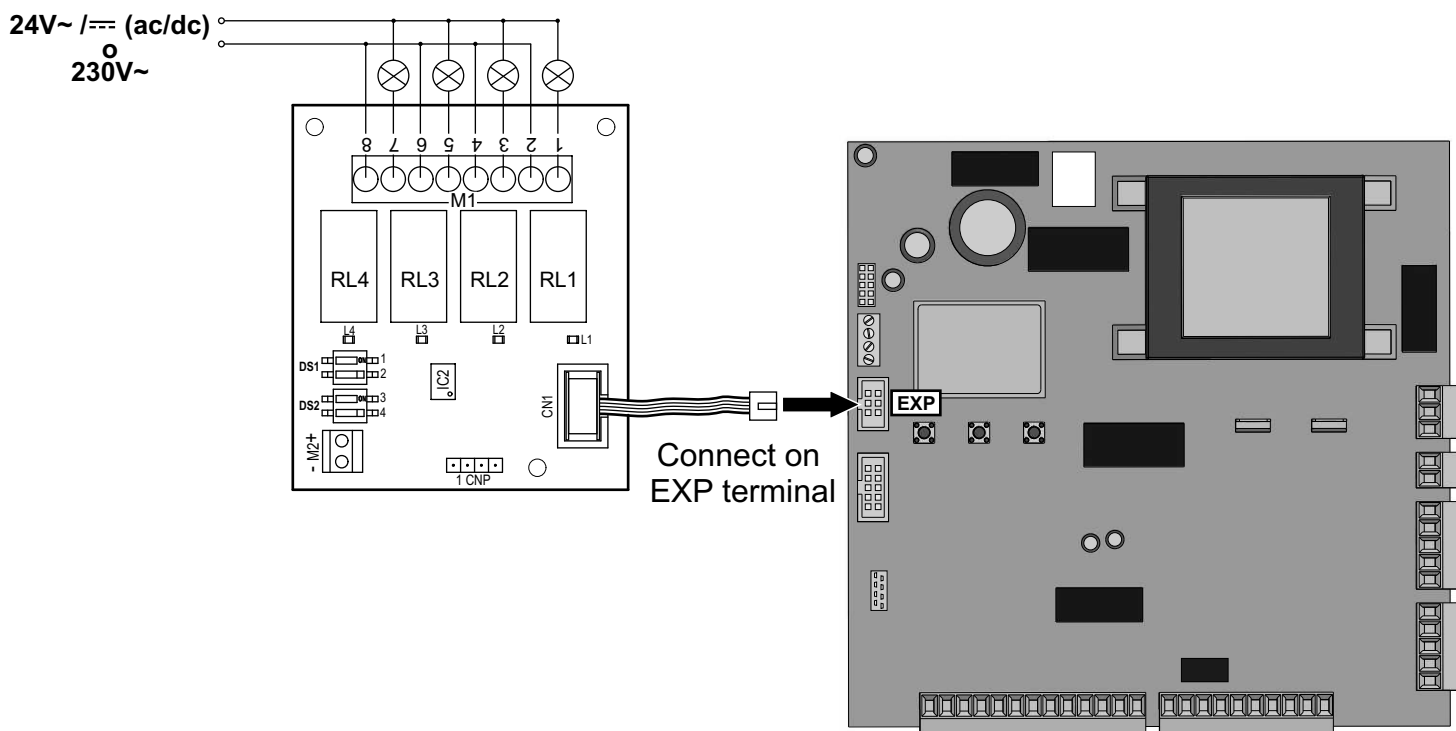
### **Electrolock output**

A 12V=== 15W max electrolock can be connected

Electrolock can be deactivated when not used for energy saving on the control unit. Electrolock release can be timed from 0 to 5 s.

The electrobrake can be set: only before opening, only before closing or in both directions.

## **TRAFFIC LIGHT CARD CONNECTION**







## **ALARM DESCRIPTION**

<b>Signals</b>	<b>Kind of alarm</b>	<b>Solutions</b>
<i>FRILUR E Motor</i>	Motors current failure	Sure there are no short circuits on the motor or on the control unit.
<i>FRILUR E24</i>	24V Power supply failure	Make sure there are no short circuits on the wiring or on the control unit and no overloads.
<i>FRILUR E24URUH</i>	24VA output voltage	Make sure there are no short circuits on wiring or control unit and no overload.
<i>FRILUR E nEt</i>	Power supply failure	Check the network or the F2 fuse
<i>FRILUR E SELF tESt</i>	Self-test photocells failure	Check the photocells operation and / or connections on the control unit.
<i>FRILUR E Limit SWitch</i>	Limit switch activation failure	Check the operation of both limit switches and / or correspondence between movement direction of the motor and engaged limit switches.
<i>FRILUR E FLASHING LIGHT</i>	Flashing lamp failure	Check connections and / or conditions of the lamp.

**Note 1:** If in the diagnostics shows "Max. cycles reached", do the maintenance and / or reset the number of cycles performed.

**Note2:** To exit from the error messages, press OK. If the error persists, make all required checks for the specific error and / or disconnect the device that generates the error to see if the error disappears.

At each opening and closing of the automation the flashing light will blink. It blinks once per second during opening and twice per second during closing, while it remains lit during pause.

It is possible to view the alarms also on the flashing light or on the control lamp, simply by observing the number of flashes emitted and verifying the reference in the table below:

<b>Blinks</b>	<b>Cause of alarm</b>
9	Motors failure
2	Photocell in closing
3	Photocell in opening
6	Collision in opening
4	Safety edge

<b>Blinks</b>	<b>Cause of alarm</b>
5	Stop
7	Max. Cycles reached
6	Collision in closing
4 fast	Limit switch fault



# **TROUBLE SHOOTING**

## **Advices**

**Make sure all Safeties are turned ON**

**All N.C. contacts must have jumpers**

Problem Found	Possibile Cause	Solutions
Motor doesn't respond to any START impulse	a.) Jumper missing on one of the N.C. Contacts b.) Burnt fuse	a.) Check the connections or the jumpers on the connections of the safety edge, of the stop and of the photocell b.) Replace the burned fuse on the control unit
Gate doesn't move while the motor is running	a.) The motor is in the released position b.) There is an obstacle	a.) Re-lock the motor b.) Remove obstacle
Gate doesn't reach the complete Open / Closed position	a.) Wrong setting of the limit switches b.) Error on programming c.) Gate is stopped by an obstacle d.) Torque too low	a.) Set limit switches b.) Repeat programming c.) Remove obstacle d.) Increase torque parameter
The gate opens but doesn't close	a.) The contacts of the photocells are open. b.) The stop contact is open c.) The edge contact is open d.) Ammeter alarm	a.) b.) c.) Check the jumpers or the signals indicated on the warning lamp d.) Check if the ammeter alarm has intervened and eventually increase the torque parameter.
The gate doesn't close automatically	a.) Pause time set to high b.) Control unit in semi-autom. logic	a.) Adjust pause time b.) Set the pause parameter on a different value from the $\alpha FF$

## **Page for both instaler and user**

### **MAINTENANCE**

Considering the number of working cycles and the kind of gate, if the gate has changed the clutches and doesn't work it's necessary to periodically proceed, with **the learning times reprogramming on the electronic control unit**.  
Periodically clean the optical systems of the photocells.

### **REPLACEMENTS**

Any request for spare parts must be sent to:

**SEA S.p.A. - Zona Ind.le, 64020 S.ATTO - Teramo - Italia**

### **SAFETY AND ENVIRONMENTAL COMPATIBILITY**

Disposal of the packaging materials of products and/or circuits should take place in an approved disposal facility.



#### **REGULAR PRODUCT DISPOSAL (electric and electronic waste)**

(It's applicable in EU countries and in those ones provided with a differential waste collection)

The brand that you find on the product or on documentation signals that the product must not be disposed off together with other domestic waste at the end of life cycle. In order to avoid any possible environmental or health damage caused by irregular waste disposal, we recommend to separate this product from other forms of waste and to recycle it in a responsible way in order to provide the sustainable re-use of material resources. Domestic users are invited to contact the retailer where the product has been purchased or the local office in charge of all the information related to differential waste collection and recycling of this kind of product.

### **STORING**

#### **WAREHOUSING TEMPERATURES**

$T_{min}$	$T_{Max}$	Dampness <sub>min</sub>	Dampness <sub>Max</sub>
- 20°C	+ 65°C	5% Not condensing	90% Not condensing

Materials handling must be made with appropriate vehicles..

### **WARRANTY LIMITS**

For the guarantee see the sales conditions on the official SEA price list.

*SEA reserves the right to make any required modification or change to the products and/or to this manual without any advanced notice obligation.*

# SELF INSTALL - NEED TECHNICAL ASSISTANCE?

## OPTION 1: DIRECT WITH THE SERVICE DESK – QUICKEST AND MOST EFFECTIVE METHOD

Submit your enquiry direct with the service desk at – [service@automaticsolutions.com.au](mailto:service@automaticsolutions.com.au)

The service desk has the most experienced staff in Australia to help with your problem but they need your help.

- Describe your problem in detail and as clearly as possible. Don't forget to include a telephone number.
- Be certain to detail which model or models of you are working with.
- Send photos of the installation – they love photos. The people at the service desk are good but they are even better when they can see the installation. Send photos of the overall scene so they can see the entire installation. Also send photos of the wiring to the control board and any other part of the installation you think is relevant.
- Send video if appropriate. Smartphone's these days take remarkably good video in small file sizes which can be emailed in a moment. If your problem needs a video to show the issue please feel free to send it.

**NOTE: THIS IS BY FAR THE FASTEST AND MOST SUCCESSFUL WAY TO SOLVE YOUR PROBLEM**

**PHOTOS AND VIDEOS ARE THE NEXT BEST THING TO BEING THERE**

## OPTION 2: LODGE YOUR ENQUIRY LOCALLY - SLOWER BUT CAN STILL BE EFFECTIVE

Make contact with the store of purchase. Branch staffs are typically not technicians and dependent on their length of service will have varying degrees of technical knowledge. If they cannot help however they will certainly either source help locally from their technicians or make contact with the service technicians on your behalf.

## OPTION 3: SERVICE CALL WITH AUTOMATIC SOLUTIONS TECHNICIAN – SLOWEST METHOD

If you fall within the local branch service area it may be possible to book a local technician to look at your installation. Wait times will vary dependent on local workloads. The cost is a service fee which includes the first half hour and the hourly rate thereafter. If any Automatic Solutions provided parts are found to be defective and within warranty these will be provided free of charge.

(NOTE: If you suspect that any parts are defective and within warranty you may wish to consider option 4)

*A note on this option: If you decide on this option you will be asked to sign an "authorisation to proceed" which will provide legal authority and payment security. This form has three options available of which only the first two are available to you. The third option is for warranty repairs only for full install customers. Self install customers requiring warranty only service need to refer to option four below.*

**IMPORTANT: IN SHORT THIS OPTION WILL INCUR CHARGES**

## OPTION 4: RETURN THE PRODUCT IF BELIEVED TO BE FAULTY

As a self install customer who has purchased product if you believe the product to be faulty rather than an installation or site problem you have the option of returning the product for evaluation and to exercise your right to a replacement, repair or refund as applicable. All returned product is forwarded immediately to the service technicians for evaluation and response. There are two main methods available to return product –

- Direct to the service centre – this is the quickest method as it cuts out the branch delay
- Via the branch of purchase – slower because of the delay at the branch

When choosing this option you need to complete a product return form. This form gives you all the information on procedure involved and where to send to. These are available at the branch of purchase, can be emailed to you (contact your branch), or available here - <http://automaticsolutions.com.au/page/warranty.php>